



ACCOUNTANT GENERAL'S DEPARTMENT

Ministry of Finance and the Public Service Building

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March 19, 2020

PUBLIC ADVISORY

Following the announcement by Prime Minister Andrew Holness at the Press Briefing on March 16, 2020, the Accountant General has made an assessment of all service areas of the Accountant General's Department (AGD) and has determined that limited service will be provided to customers over the 7 day period, which commences on Wednesday, March 18, 2020. We request that customers contact us through our digital platforms, as follows:

Live Chat	https://www.treasury.gov.jm
Facebook	https://www.facebook.com/thetreasuryja
Instagram	https://www.instagram.com/thetreasuryja
Twitter	https://twitter.com/thetreasuryja
Whatsapp (Text only)	1-876-818-6583
E-mail	info@treasury.gov.jm

The following services may be accessed online: requests for Pensioner Life Certificates, P-24 forms and status letters.

It is our expectation that Ministries, Departments and Agencies (MDAs) will continue to make payments to the AGDs bank accounts, to be followed by appropriate email notification, while ensuring that the precautions, as outlined by the Prime Minister and the Minister of Health and Wellness are observed.

Only limited operations will be conducted at our Contact Centre. In case of emergency, our Contact Centre may be reached at 876-922-8320-7.

Pensioner Life Certificates and general mail may be submitted using the designated drop boxes which have been placed at the main entrance the MOFPS Building, 30 National Heroes Circle, Kingston 4, or through the regular postal service.

We do appreciate your understanding at this time and look forward to a continued working relationship with all our customers, as we strive to provide excellent service.

With best regards and wishes for continued safety.

Anya Jones
Accountant General